

Campaign conditions of Nissan owners' questionnaire

1. General conditions:
 - 1.1. Lottery organizer – SIA „NORDE”.
 - 1.2. Territory of the process of lottery – Republic of Latvia.
 - 1.3. Time of the process of lottery – 10.05.2010 – 22.06.2010.
 - 1.4. In the lottery may participate any NISSAN owner (holder) in p.1.3. mentioned period by visiting SIA „NORDE” home page www.norde.lv , getting acquainted with campaign terms and fully filling in the campaign questionnaire in <http://www.norde.lv/servisa-loterija>.
 - 1.5. Lottery participant's questionnaire is registered in electronic data base.
 - 1.6. In the lottery may participate both physical and legal person.
2. Prize fund:
 - 2.1. Free change of oil – 5 units (change of oil includes a concrete amount of oil for a concrete NISSAN model (4 - 8 l), oil filter, work).
 - 2.2. Free car wash – 5 units (car wash includes dry cleaning of interior using specialized means of care for surfaces, vacuum cleaning, high-pressure car body wash).
 - 2.3. Free car diagnostics – 5 units (Car diagnostics – diagnostics of running gear or computer connectivity with diagnostic opinion by choice).
3. Information about lottery participant's chances to win:
 - 3.1. All prizes are raffled among all applications which are received for participation in the lottery in the period mentioned in the point 1.3. Lottery participant's chance to win, which is given by one application, is one towards the total amount of applications received for the definite lottery.
4. Order of the procession of the lottery and terms of participation:
 - 4.1. To participate in the lottery a participant performs actions mentioned in the p.1.4. of these conditions.
 - 4.2. The participant of the lottery agrees that by pilling in the questionnaire and participating in the lottery he automatically has agreed upon his data to be used by SIA „NORDE” and by its affiliated companies for marketing activities, and he/she agrees to receive information from SIA „NORDE” and from its collaboration partners.
 - 4.3. Each in p.1.4. defined registration as one application participated in the lottery from the moment when the participant of the lottery has fully filled in the questionnaire and on his/her computer screen, after successful sending of the questionnaire, a text “SENT!” appears.
 - 4.4. One participant as NISSAN owner (holder) may register only one time in the period of the process of the lottery with one car (by its registration and chassis number).
 - 4.5. A participant takes risk of action of the connection system, of indication of true information in the questionnaire, of precision of its composition and mistakes when initiating the information.
5. Lottery:
 - 5.1. In the point 2. defined prizes are raffled among all received questionnaires which are received on the point 1.4. defined period of time.
 - 5.2. The lottery takes place on June 28, 2010 at 11:00 in SIA „NORDE” premises on Skantes Street 31a, in Riga.
 - 5.3. The lottery is performed by summarizing all valid questionnaires and manually drawing out the winning questionnaires from the joint lottery basin.
 - 5.4. Person, whose name is indicated in the winning application, is the winning person and he/she gets rights for the car mentioned in the application to receive one of the prizes mentioned in the point 2 of these conditions.
6. The expenses connected with participation in the lottery and expenses regarding reception of the prize:
 - 6.1. The organizer does not undertake any additional costs of lottery participants' and of the winning participants, for example, transport and exploitation expenses, as well as other expenses after giving out of the prize.
7. The order of announcing of the winning persons in the lottery and reception of the prize:
 - 7.1. Each raffled winning person's name, surname, car model indicated in the questionnaire, first four symbols of e-mail address are published by the lottery organizer in www.norde.lv in 2 working days time after the lottery indicated in the point 5. of these conditions.
 - 7.2. Names of the winning persons are accessible for checkout on www.norde.lv until July 30, 2010.
 - 7.3. The lottery organizer after the lottery mentioned in the point 5., communicates with the winning person to agree upon reception of the prize using e-mail address or telephone number that is given on the application questionnaire. When receiving the prize, the winning person has to show an identity document and registration certification of a vehicle.

- 7.4. The prize described in the point 2. of these conditions is given to the winning person agreeing about a time, and taking into consideration the location and working hours of SIA "NORDE".
- 7.5. The prize is given to a person which is able to fulfil all demands described below:
 - 7.5.1. The person shows the documents defined in the point 7.
 - 7.5.2. Person's name and surname in compliance with its passport or birth certificate correspond to the person given in the winning application.
 - 7.5.3. The prize has to be received not later than October 1, 2010.
 - 7.5.4. It is considered that the person, which announces oneself as the receiver of the prize in compliance with these conditions, is the submitter of the application, and the factual user of the given telephone number. If these persons differ, relations between them are solved without involvement of the lottery organizer.
 - 7.5.5. The organizer is legal to exclude a participant from the lottery, as well as undeliver him/her the prize in case the lottery conditions are not taken into account or the information given by the participant is incorrect or imprecise, or, if it is impossible to reach the winning person.
 - 7.5.6. If it is impossible to reach the winning person until the date mentioned in the point 7.5.3. of these conditions for giving the prize, this definite prize becomes a property of the lottery organizer.
8. Order of submission and examination of complaints:
 - 8.1. Complaints in relation to this lottery are submitted in written form, fully expounding objections and their argumentation, and adding documents or their copies where are references in a complaint.
 - 8.2. Complaints are to be submitted personally or sent via regular mail to the address of the organizer of the lottery – Skanstes Street 31a, Riga, LV-1013 until July 1, 2010 (postmark).
 - 8.3. The lottery organizer examines complaints and answers on them in 30 days time after reception. If the lottery organizer considers a complaint to be reasoned, in the answer he/she specifies the order and terms of satisfaction of the complaint. If a submitter of complaint is not satisfied with the answer, he/she may protect one's rights and legal interests in the order stated by the law.
9. Concluding terms:
 - 9.1. Beneficiaries of the prizes agree that the lottery organizer performs procession of the data of those persons as long time as it is necessary in compliance with these terms.
 - 9.2. Distributor of goods and the lottery organizer do not undertake any expenses of any person that is related with participation in the lottery.
 - 9.3. It is not possible to receive different things or money instead of the prizes.

SIA „NORDE”
Riga, May 10, 2010